



Calamba Water District

Lakeview Subd., Halang, Calamba, Laguna
Tel. Nos. (049)545-1614; 545-1389; 545-2863
Fax: (049) 545-9752

CERTIFICATION of COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **ENGR. RESTITUTO B. SUMANGA, SR.**, Filipino, of legal age, *General Manager A* of the *Calamba Water District*, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1) The *Calamba Water District* including its one (1) Main Office has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
- 2) The Citizen's Charter is posted as information billboards in all the service offices of *Calamba Water District* that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English and published as an information material.
- 5) The Citizen's Charter is uploaded in the agency's website and accessible to the public.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 1 of June, 2017 in Calamba City, Laguna, Philippines.

ENGR. RESTITUTO B. SUMANGA, SR.
General Manager A
Calamba Water District

SUBSCRIBED AND SWORN to before me this **JUN 01 2017** 2017 in Calamba City, Laguna, Philippines, with affiant exhibiting to me his _____ issued on _____ at _____.

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ATTY. NOLAN V. OLOROSO
NOTARY PUBLIC
UNTIL DECEMBER 31, 2017
NOT COMM. NO. 03-2015-C
ROLL NO. 12